

SPATwater, located at Geuzenkade 58H, is responsible for the processing of personal data as shown in this privacy statement.

Contact Information: <https://www.spatwater.nl>

Timo van den Berg is the Data Protection Officer of SPATwater.

He can be reached at t.vdberg@spatwater.nl

Personal data we process

SPATwater processes your personal data because you use our services and/or because you have provided us with this data yourself. Below is an overview of the personal data we process:

- First and last name
- Telephone number
- Email address

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old, unless they have parental or guardian permission. However, we cannot check if a visitor is older than 16. We therefore recommend parents to be involved in their children's online activities, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without permission, please contact us at info@spatwater.nl and we will remove this information.

Purpose and basis for processing personal data

SPATwater processes your personal data for the following purposes:

- To be able to call or email you if necessary to perform our services
- To offer you the possibility to create an account

Automated decision-making

SPATwater does not make decisions based on automated processing that could have (significant) consequences for individuals. This refers to decisions taken by computer programs or systems, without the involvement of a person (e.g. an employee of SPATwater). SPATwater uses the following computer programs or systems: none

How long we retain personal data

SPATwater retains your personal data no longer than necessary to achieve the purposes for which your data was collected. We use the following retention periods for the following (categories) of personal data: 6 months

Sharing personal data with third parties

SPATwater only provides data to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

SPATwater does not use cookies or similar techniques.

Viewing, adjusting or removing data

You have the right to view, correct or remove your personal data. In addition, you have the right to withdraw any consent for data processing or object to the processing of your personal data by SPATwater and you have the right to data portability. That means that you can submit a request to us to send the personal data we have on you to you or another organization named by you, in a computer file.

You can send a request for access, correction, removal, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@spatwater.nl.

In order to ensure that the access request has been made by you, we ask you to send a copy of your ID with the request. In this copy, make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and social security number (BSN) black. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

SPATwater would also like to remind you that you have the option to file a complaint with the national supervisor, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

SPATwater takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or if there are indications of abuse, please contact our customer service or via info@spatwater.nl